



protect. teach. love.™

Installation Guide

PPA19-16731

PPA19-16732

Manual-Locking Cat Flap



Please read this entire guide before beginning.

300
Series

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as “We” or “Us”.

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

NOTICE is used to address practices not related to personal injury.

⚠ WARNING

When children are present in the home, it is important to consider the pet door while childproofing. The pet door may be misused potentially giving children access to hazards that may be on the other side of the pet door. Owners with swimming pools should ensure that children are monitored at all times and that the swimming pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems Corporation will not be liable for unintended use, and the owner of this product accepts full responsibility for oversight of the opening it creates.

- In keeping with accepted standards of parental care, children should be supervised at all times.
- To avoid risk of severe injury, follow all safety instructions for your power tools, and wear safety goggles during use.
- The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door and any risks that may be created by subsequent changes to the property and how they may relate to the existence and use, including misuse, of the pet door.
- If cutting a metal surface, be aware of sharp edges to prevent injury.
- It is not possible to cut holes in tempered or double pane glass except at the time of manufacture. Consult a professional glazier or glass manufacturer to install the pet door in a glass door or window.

⚠ CAUTION

- If cutting a metal surface, be aware of sharp edges to prevent injury.

NOTICE

- Keep these instructions, and ensure they are transferred to any new owner of the property.
- If the mounting surface (door, wall, etc.) is not level, the pet door must still be installed level to swing properly.
- When applying cutting template there should be a minimum of 76 mm between the bottom and sides of the door and the outer edge of the template to maintain the structural integrity of the door.
- Use a manual screwdriver to tighten screws. Do not overtighten. Overtightening can strip the screws or warp the pet door frame.
- It is not possible to fully guarantee the exclusion of all other animals in all circumstances. Radio Systems Corporation will not accept liability for any damage or inconvenience caused by unwanted animals who may gain access to your home.

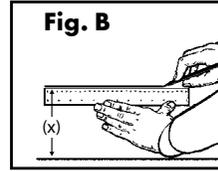
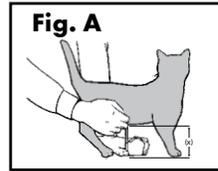
The PetSafe® Manual-Locking Cat Flap is suitable to fit most doors or partitions although additional materials and competent DIY skills may be required. This cat flap is designed to adapt easily to cut-out sizes for Staywell® 200, 300, 400, 500, 900 and Petporte smart flap® series cat flaps. Some simple DIY skills are required and minor adjustments to the cut-out or additional accessories might be needed.

Installation – Measurement and Marking

Measure the belly height of your cat. This is usually 100 mm –150 mm **(Fig. A)**.

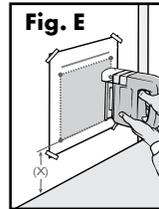
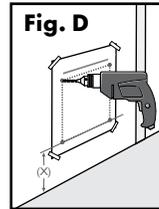
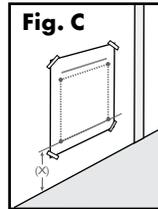
Mark this measurement on the outside of your door and draw a straight horizontal line 168 mm long **(Fig. B)**.

Please keep in mind that this horizontal line will eventually be the bottom of the hole you will cut in your door. The frame of the cat flap will be 25 mm lower. If necessary, this line may have to be raised slightly to account for some door designs.

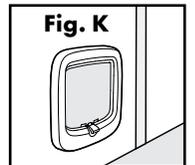
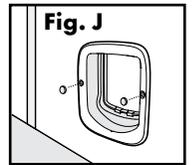
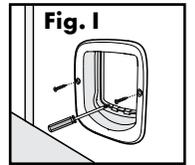
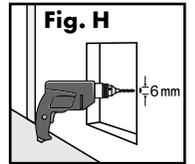
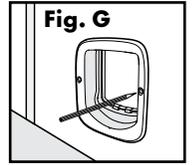
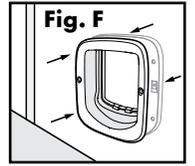


Installation – Doors

1. Attach the supplied Cutting Template to the outside of your door in the correct position, ensuring that it is the right way up and level **(Fig. C)**.
2. Drill four (4) corner holes with a 12 mm diameter drill bit as marked on the Cutting Template through the door **(Fig. D)**. Please ensure that the drill remains straight and level.
3. Using a jig or key-hole saw, cut along the dashed line as indicated on the Cutting Template. **(Fig. E)**.



4. Temporarily place both frames into the cut-out **(Fig. F)**.
5. Level the cat flap until it is in the proper position. On the outside, use a pencil to mark screw holes through the holes on the exterior frame **(Fig. G)**.
6. Remove the cat flap and drill the screw holes with a 6 mm drill **(Fig. H)**.
7. Clean the area from any dust, dirt or debris.
8. Place the interior frame (with attached tunnel) into the hole from the inside. Align the exterior frame to the outside of the door. Four (4) different lengths of screws have been provided with this cat flap. Select the appropriate length. Using a manual screw driver, screw the exterior frame through the holes in your door to the interior frame **(Fig. I)**.
9. When the installation of the cat flap is completed, place the two blanking plugs over the screws on the exterior frame **(Fig. J)**.
10. The cat flap is ready to use **(Fig. K)**.



Screw Selection Guide

Cut-Out Thickness	Screw Length
12 mm – 21 mm	40 mm screw
22 mm – 31 mm	50 mm screw
32 mm – 41 mm	60 mm screw
42 mm – 51 mm	70 mm screw

Installation – Glass Doors or Windows

A mounting adaptor and wall extension tunnels are available to complete the installation of the cat flap into glass doors or windows. Please visit www.petsafe.com to learn more about glass installation and to purchase these accessories.

⚠ WARNING

Working with glass is a skilled job and should be carried out by a professional glazier. It is not possible to cut holes in toughened glass or double glazed units except at the time of manufacture. Please consult a glazier.

Installation – Walls

Installation of the cat flap into a wall will require an Installation Adaptor (sold separately) to ensure performance. Extension Tunnels may also need to be purchased to ensure that the flap extends completely through the wall. Once this has been purchased, follow the instructions below.

Important: Check for electrical and plumbing that could be in the wall where you wish to place the pet door.

1. Attach the supplied Cutting Template to the inside of your wall in the correct position ensuring that it is the right way up and level (**Fig. C**).
2. Drill four (4) corner holes with a 12 mm diameter drill bit as marked on the Cutting Template through the wall. Ensure that the drill remains straight and level.
3. Using the appropriate tool for your home construction, such as a jig saw, cut along the appropriate line as indicated on the Cutting Template. (**Fig. E**).
4. From the exterior of the home, finish cutting the hole through the wall using the four corner holes drilled through the wall as a guide.
5. Clean the area of any dust, dirt or debris.
6. Slide one installation adaptor plate over the tunnel on the interior frame and attach it to the back of the frame using the two (2) pan headed screws (included).
7. From the interior of the home, position the interior assembly on the wall and mark the four (4) screw holes on the installation adaptor plate attached to the cat flap. Remove the assembly.
8. Using the proper hardware for your wall construction (not included), drill the appropriate size holes for your hardware and attach the interior frame with installation adaptor to the wall.

Optional: Add tunnel extensions (sold separately) to extend the tunnels through your wall.

9. Attach the two (2) included metal clips into the rectangular recesses on the remaining adaptor plate with the flat side of the clip flush with the outer face of the plate.

10. Set the exterior frame on top of the remaining adaptor plate and attach using the two (2) 16 mm flat head screws (included).
11. From the exterior of the home, place the exterior frame with installation adaptor attached onto the tunnel of the interior frame and mark the four (4) screw holes on the installation adaptor plate. Remove the exterior frame.
12. Using the proper hardware for your wall construction (not included), drill the appropriate size holes for your hardware, and attach the exterior frame assembly to the wall.
13. Insert the eight (8) blanking plugs into the exterior and interior installation adaptor plates and the two (2) blanking plugs into the exterior frame.

4-Way Manual Lock

The 4-Way Manual lock allows you to control your cat's access in and out of your home in either direction. Until your pet is thoroughly familiar with using the cat flap, it is a good idea to only use the 4-Way Manual lock in the In or Out position only (**Fig. L**).

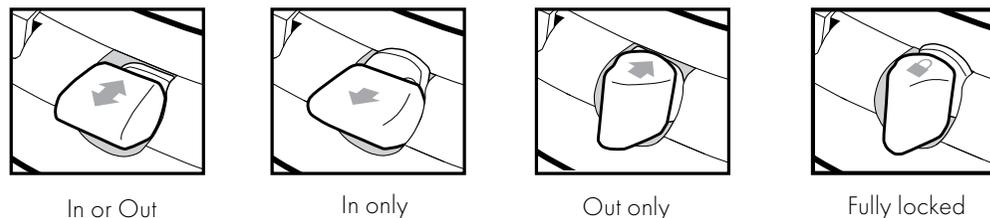


Fig. L

Additional Information

For extended information on your PetSafe® Manual-Locking Cat Flap including glass and wall installation, helpful training tips, and available accessories, please visit www.petsafe.com.

Warranty

Three Year Non-Transferable Limited Warranty

This product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this product and its terms can be found at www.petsafe.com and/or are available by contacting your local Customer Care Centre.

Europe

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Canada

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Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of three (3) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the product, or a gift recipient of a new product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first three years of ownership; after the first three years, a service or upgrade charge will apply relative to replacement of the product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems product or transfers the property on which the Radio Systems product is installed. This Limited Warranty excludes accidental damage due to pet chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorised dealer will need to return the product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure: Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd. Customer Care Centre at:

Radio Systems Australia Pty Ltd.
PO Box 3442
Australia Fair QLD 4215, Australia

Australia Residents: 1800 786 608
New Zealand Residents: 0800 543 054
Email: aus-info@petsafe.net

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the product. Failure to do so may delay in the repair or replacement of the product.

If the product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty product. A Post Bag will be included with the replacement product for the return of the faulty product. The product must be returned within 7 days of receiving the replacement. If the product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

Terms of Use and Limitation of Liability

1. **Terms of Use**

The use of this product is subject to your acceptance without modification of the terms, conditions and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

2. **Proper Use**

Proper Use includes, without limitation, reviewing the entire Product Manual and any specific safety information statements. The specific temperament or size/weight of your pet may not be suitable for this product. If you are unsure whether this product is appropriate for your pet, please consult your veterinarian or certified trainer prior to use. For products used with pets where training is desired, Radio Systems Corporation recommends that these training products are not used if your pet is aggressive and accepts no liability for determining suitability in individual cases.

3. **No Unlawful or Prohibited Use**

This product is designed for use with pets only. This product is not intended to harm, injure or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. **Limitation of Liability**

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

5. **Modification of Terms and Conditions**

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.



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2ND Edition

All PetSafe® pet doors are suitable for any door, wall or partition although additional materials may be required.
This product is designed for the convenience of you and your pet. It is not possible to fully guarantee the exclusion of all other animals in all circumstances.
In keeping with accepted standards of parental care, children should be supervised at all times.

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